

A MESSAGE FROM OUR CEO AND CHAIR

Hello and welcome to a very special edition of our 2019 – 2020 Annual Report. It's a special edition because this is the first time we've released our report in a physical and virtual form (see URL below). It is a different way to present our year-end report and frankly it is because this past year ended differently.

In early March we closed the office due to the COVID 19 pandemic. It was difficult. We knew it represented a real setback for our clients.

Yes - the office was in lockdown but that didn't mean that we would stop delivering the programs and services we knew our clients would need urgently.

In effect, our clients suddenly saw all their previously available supports disappear. Almost immediately our staff started the transformation of our program delivery platform.

With our website as a programming hub, resources and activities were created and changed weekly. For those without computer access, recreation activity kits were delivered - safely - by staff and volunteers to homes across the area. Our social work teams reached out to their client rosters via phone and video chats.

Our support groups continued via ZOOM and our public education staff produced weekly informative webinars.

As the senior leaders of this organization, we can't begin to express how appreciative we are of the tremendous efforts, skill and dedication of our staff as we entered this challenging global time.

But all of this refers to just the last month of this past fiscal year. The year leading up to March focused on our organization's continuing efforts to wrap our ever-expanding client list in a circle of care and support.

This year saw almost 1100 new clients walk through our doors. Over the last 5 years, that represents over 4550 new clients added. Our active client list at year end is 3000. A quick glance at the category breakdown of our current clients shows a 2:1 ratio of care partners to people living with dementia. That's just one example of the impact the disease has upon loved ones of the person diagnosed.

Another client metric we are seeing escalate is in our Behavioural Support Ontario (or BSO) clients. A BSO client is someone with dementia symptoms that no longer follow a pattern that the care partner or family can cope with successfully. The complexity



Carol Walters,
ASLM CEO



Laura Buchanan,
ASLM Chair, Board of Directors

of care requires a specialized approach by our BSO designated social worker.

Over the last 3 years the rate of BSO clients has doubled each year - another indication of the profound effects dementia can have on families.

In general, we can point to yearly increases across our entire client support spectrum. These sustained increases are stretching our capacity to keep up. And as grateful as we are for government funding, the budget has not kept pace with client growth.

Despite this budgetary shortfall, we have introduced a number of new programs over the years.

The previously introduced programs, In-Home Recreation and Enhancing Care have matured, offering valuable benefits to a wider group. This year featured the launch of the Dementia Friendly Communities initiative with funding secured for four years.

This program growth is our response to the growing need - only made possible through fundraising. Our signature fundraising events like our Cabin Fever Reliever Gala and the IG Wealth Management Walk for Alzheimer's have had outstanding results that are enabling us to push past our budgetary limitations to deliver programming to meet the needs of the families we serve. It is with heart-felt thanks to our community for these amazing efforts. You have been there for us all along.

We do not know exactly what this upcoming year will look like. But we do know that this organization - its programs, services, and staff - will, as always, be nimble and responsive as the year unfolds.

And be assured that our circle of care and support will continue to be there for families living with dementia in London and Middlesex.

OUR STORY...

TOLD THROUGH OUR CLIENTS

“ This is just a safe place. I'd hate to imagine what it would be like if I hadn't have come here. The thought of going through this without the Alzheimer Society is frightening. The staff at the Alzheimer Society just get it, they help you through the rough times and sometimes they don't have an answer for you but there's just someone there who understands what you're going through and sometimes that all you can ask for. ”

-Tony (Client)



“ All the staff are very friendly. When they come through the hallway they always stop and talk. It's a great bunch and they need to be commended for how they handle things and how they respond to us old people. ”

-Ken (Client)

“ For Ruth to go to all the programs that she goes to is her motivation every week. She's excited, she's vibrant, she's got energy, she has motivation to get up get dressed get going. She smiles, she's quite eager to recall what happens when she's at those programs because the stimulation and the feedback that it gives her is really important. I notice such a difference. ”

-Maggie (Client)



Our Circle of Care & Support



3000

Active Clients 2019-20

1029 Persons with Dementia

1971 Care Partners*

*For every person with dementia there are 2 care partners supported

1079

New clients in 2019-2020

4553

New clients in last 5 years

1285

BSO⁵ Clients 2019-2020

*Last 3 years, BSO numbers have **doubled** each year



~12,000

Touchpoints of Care & Support

1. PWD & CG Visits & Assessments
2. Support Groups - CG & PWD, Learning Series, Enhancing Care, MCI Groups
3. Social Recreation (Community-Based)
4. In-Home Recreation Residence based /Volunteer Companion Health Teams
5. BSO is Behaviour Supports Ontario. For a full description see CEO/Chair remarks.

Public Education

129 Sessions
6158 Participants

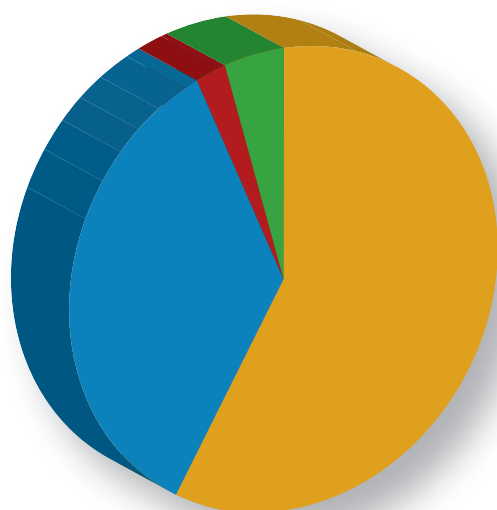
Volunteers

240 Caring Individuals
6403 Hours of Support

SUMMARY STATEMENT OF FINANCIAL POSITION

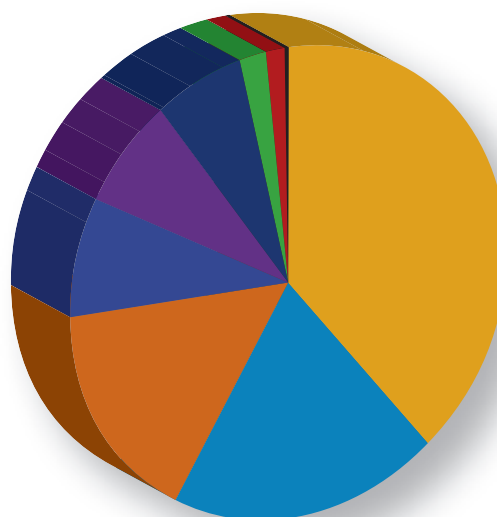
This financial summary is an excerpt from the complete financial statements of the organization, which were audited by BDO Canada LLP Chartered Professional Accountants, dated June 1, 2020 and as such does not contain all disclosures required under Canadian accounting standards for not-for-profit organizations.

REVENUE



Fund Development	\$1,239,424
Ministry of Health & LTC	\$742,500
Education Programs	\$51,503
Other	\$88,567
<hr/>	
TOTAL REVENUE	\$2,121,994

EXPENSES



Social Work Program	\$822,387
Education & Communications	\$412,527
Volunteer & Support Services	\$344,164
Awareness & Events	\$169,162
Fund Development	\$151,640
Administration	\$135,919
Amortization of Capital Assets	\$39,484
Professional Fees	\$27,515
Community Grants	\$3,472
<hr/>	
TOTAL EXPENSES	\$2,106,270

EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES BEFORE OTHER EXPENSE
\$15,724

THANK YOU TO OUR SUPPORTERS!

Gratefully acknowledged below are the supporters who made a contribution of \$1,000 and over as well as those who committed a monthly gift between April 1, 2019 and March 31, 2020. We wish to thank all the generous donors who supported our work this year.

\$25,000+

The Ontario Trillium Foundation

\$10,000+

Alzheimer Society of Ontario

Canada Life

Stephen Charette

Ann and Bill Fleming

Sunningdale Golf & Country Club

Louise and Gordon Thompson

Bernadine Van Bussel

\$5,000+

The Walter J. Blackburn Foundation

Susan Carlyle and David Southen

Judy Davidson

The Jack and Barbara Hay Foundation

Jones Packaging Employee's Association

Frank Koncan in memory of Marija Koncan

Ron Laskey, Laskey Properties Inc.

The Lawson Foundation

London Community Foundation

Doris Anna Foster Family Fund

Elizabeth C. Taylor Memorial Fund

Lutheran Social Services (London)

Carol Robertson

Debbie and Bob Schram

Temple Lodge #597 London

Tim Hortons

Dr. Jennie Wells

United Way of Greater Toronto

\$2,500+

Louise Ann Bladec

The Congregation of the Sisters of St Joseph in Canada

In Honour of Ann Galloway

David Greene

Margaret Karrer

McCormick Canada

The Ontario Brain Institute

Bonnie and Peter Regier

TD Private Giving Foundation

Paul and Patricia Skinner Fund

Jessica and Mark Thomas

Wendy Thompson

Carol and Charlie Walters

Susan Weldon and Barry Margison

\$1,000+

William Acton

Julianne Barlow

Phyllis Beaudin and Friends

Judith and Robert Blackburn

Carolyn Brydon

Phillip Butterworth

Brenda Callaghan

Chorley & Bisset Employees Charitable Contribution Plan

CIBC Mellon Global Securities Services

Patrick Cowan

Lynne Cram

The Disney Family

Gloria and Roger Faulkner

Lori and Kevin Fellner

Trish Fulton and Paul Cocker

Cathy and Keith Gibbons

Dr. Jo-Anne Hammond and Richard Hammond

Dr. Kathryn Hibbert and Bill Hibbert

Nancy and Alan Hines

Ronald Janes

Elana Johnson and Christopher Collins

Tom Joliffe

Ron Koudys Landscape Architects Inc.

Wilma Lambert and the late Garth Lambert

Betsy and Anthony Little

Bill and Joan McConnell

Louise and Peter McConnell

Lynne-Anne and Ray McFeetors

Lisa Metcalfe

Ralph Mills

Nancy and Tony O'Regan

Dr. Stephen Pasternak

Nichola Payne

Carolyn and Bill Penny

Lisa Philpott

Jackie and John Porter

Sandy and Ron Posno

Jacqueline Potters

Raital Ltd. - Rick and Bev Tattersall

Leslie and Ian Rand

Glenda Shilleto

Patricia Silverthorne

The Slovenian Cultural and Social Club

The Smith Family Foundation

Loretta and Donald Stevens

The Strategic Charitable Giving Foundation

Betty Quintus Memorial Trust

Lorraine Stubbert

Lori Sweeney

Penny Thompson

Carolyn Underwood

United Way Elgin Middlesex

Dr. Lisa Van Bussel and Michael Kerr

Carol Pekeski and Gerry Van Lierop

Patricia Vladars and Dr. Josef Vladars

Deb Weber

Dorothea and Michael Wojtowicz

CORPORATE SPONSORS

Arbor Trace Memory Care Center

Bayshore Home Health

Best Western Lamplighter Inn & Conference Centre

Bluestone Properties

Carlyle Peterson Lawyers LLP

Cornerstone Architecture

Fox Hollow Retirement Residences

Goodlife Fitness

Highview Residences

Home Instead Senior Care

IG Wealth Management

Inspirit Residences

Ivest Properties & Richmond Partners Corp

McCormick Canada

McCormick Dementia Services

Meridian Hearing Centre

North American Roof Management Services

PartnerIT

RBC Wealth Management

Dominion Securities

Refcio & Associates

Scotiabank

Senior Homecare by Angels

Sifton Properties

Siskinds LLP

TD Wealth Private Investment

Counsel - Rick Doerr

Wescor Wastewater & Environmental Systems

Whitehills Animal Hospital

GIFTS IN KIND

Corus Radio

Craig Davis - Producers Post

Adam and Valerie Dukelow

Richard and Jo-Anne Hammond

Paul and Sarah Hammond

Al Magrath

David Ogilvie

Oxford Dodge

Post Media

David Southen and Susan Carlyle

TSC Stores

Charlie Walters

WestJet

The Works Gourmet Burger Bistro

COMMUNITY EVENTS

Alzheimer's Western Club

Best Western Lamplighter Inn - Chef's Table

Electricity Distributors Association Kili Kickin' Dementia - Kilimanjaro Climb

London Community Players presents Painting Churches

The London Bridge Centre - Day of Bridge

Tonda Golf Tournament

West London Hawks - Assists for Alzheimer's

PLANNED GIFTS

Barbara Kaiser

Helen Plaunt

BEQUESTS

Estate of Bertha Caughell

GOVERNMENT

City of London - Community Grants Program

Government of Ontario - Ministry of Health

Government of Canada - Canada-Ontario Job Grant

MONTHLY DONORS

John Allingham

Kirsten Bennett

Joy Birch

Dina and Steve Boone

Tim Brennan

Rose Brochu

Cathy Cherry

Jocelyn Cline

Fred Devries

Lela Douglas

Fredrick Duffenais

Dora Fuller

Jennifer Hale

Jon Hauch

Nancy Hodge

Brooke Hurley and Jess Bechard

Susan Huston

Ewa Jaworski

Cheryl Jones

Greg Kaiser

Kristine Lemieux

Tim Lynch

Geoffrey Marsh

Helen McClure

Marilyn McGuffin

Judith and Stephen McLaren

Agnes Mickelson

Margaret and Peter Molnar

Kathy Nelham

Reba Normile

Jocelyn and Stuart O'Neil

Susan Oster

Cathy Pekeski

Lenore Perdue

Helen Plaunt

Jenn Pruder

Jane Ridley

Pauline Rowe

Dennis and Lorene Schafer

Mary and Joseph Skufca

Jean and Ken Stainthorpe

Debbie and Ken Sutton

Audrey Timmerman

Bettie Tsukahara

David Wenn

Bruce and Carole Wray

Linda Young

2019 WALK FOR ALZHEIMER'S

(\$1,000+ RAISED)

Melanie Alward

Asta's Angels

Brianne Bell

Karen Benke

Blazing Trails B

Jean Brown-Hurley

BT's Team

Cathy Bugar

Patti Corcelli

The Disney Family

Ernee's Kids

Falcons on Foot

Janet Fleet

Forget-Me-Naughties

Jennifer Hale

Lauren Hanke

Carolyn Hepburn

IG Wealth Management

Ruth Illich

Susan Isaacs

Jean's Dream Team

Johnny's Angels

Lisa Kennedy

Mahoney Tim Hortons

The Manor Village

The Marsh Family

Memory Lane

Molly's Marchers

Paul Murphy

Susan Oster

Stephen Pasternak

Debra Paton

Tony Paul

Nancy Pettigrew

Phoenix

Leslie Rand

Reymers Remember

Rita's Walkers

Sand's AlzhStarz

Sheilah Scrocchi

Susan & Tony's Team

Team Barbie

Team Betty

Team Disney

Team McD

Team Optimistics

Penny Thompson

Wendy Thompson

Aimee Tyler-Smith

Walking for Dad

Deb Weber

Weber Wobblers 2019

Windermere on the Mount

Bruce Wray