

FREQUENTLY ASKED QUESTIONS



What is the Cabin Fever Reliever Dinner & Auction?

The Annual Cabin Fever Reliever Dinner & Auction offers a much-needed break from the winter blahs. It brings together friends, families and community leaders to raise money, which helps advance the fight against dementia. It's your chance for a night out that helps those living with dementia in your community.

When and where is the event?

Our 2023 Cabin Fever Reliever Dinner & Auction will be held Saturday, February 11, 2023 at a new location, the London Hellenic Community Centre (133 Southdale Rd W, London, ON)

Is there on-site parking at the Hellenic Centre?

Yes, there is complimentary on-site parking available for attendees.

How much are tickets and how do I purchase them?

Tickets are \$150 each and can be purchased online alzswp.ca/cfr.

Can I purchase tickets in person?

Yes. Tickets available for purchase at the Alzheimer Society Southwest Partners offices (Elgin, St. Thomas, and Oxford).

How can I pay for a ticket?

Payment can be made with a credit card, debit, cash or cheque.

If I cannot attend the event, can I still donate?

Yes! You can donate on our website alzswp.ca/donate.

How many tickets are available for the in-person event?

We are monitoring government health guidelines and currently there are no restrictions on the capacity for in person events. This may change so please keep an eye on our website for up-to-date information.

What is included in the in-person event ticket?

The in-person event ticket will include access to our online auction, a cocktail hour reception, a wonderful meal, complimentary wine, an inspiring client story – AND an opportunity to donate in support of families living with dementia.

How can I donate at the event?

You can make a cash donation, or donate using a credit card, debit card or cheque. We will have volunteers available to answer questions or if you need help with making your donation.

What if I have dietary restrictions?

We are proud to offer a wide variety of food options to accommodate guests with food allergies, intolerances, or dietary restrictions. Please indicate when you are purchasing your ticket what your dietary restrictions are, and we will do our best to accommodate.

How do I access the online auction?

The online auction will be available on our website, once you are registered for the event you will receive an email with a link to the auction.

When can I start bidding on auction items?

The auction will open one week prior to the live event and close at 9 p.m. the evening of the event.

How do I pick up my auction item(s)?

If you are attending the in-person event, the auction item(s) can be picked up the evening of the event. If you are not attending the in-person event, you can pick up your auction item(s) from our London office during office hours.

How long after the auction closes can I pick up my item?

Please plan to pick up the auction items within a week of the event. If you are unable to do so, please contact Cheriss at cheriss.lansens@alzswp.ca to make alternative arrangements.

Will I be required to wear a face mask while attending the event?

At this time, the Ontario Government is strongly recommending wearing a mask in public places, but they are not required at the event. Please continue to visit our website for up-to-date Covid-19 information.

What will my donation support?

Your support, by purchasing tickets, providing a cash donation or an auction donation will make a tangible impact on the quality of life for the over 13,000 individuals who are navigating the challenges of dementia in our region. All funds raised will support local programs and services.

Are there sponsorship opportunities available?

For sponsorship opportunities, please reach out to Leslie Rand, Director of Fund Development leslie.rand@alzswp.ca or 519-318-6572.